



Council on Aging of Southwestern Ohio | *Answers on Aging*

### **Positive Choices Care Manager – Northern Kentucky**

Council on Aging of Southwestern Ohio (COA) is a nonprofit organization dedicated to enhancing quality of life for older adults, people with disabilities, their families and caregivers. We promote choice, independence, dignity and well-being through a range of services that help people remain in their homes for as long as possible.

COA is a state-designated Area Agency on Aging, serving a 21-county region. One call to COA links people to the wide variety of agencies, information and programs that serve older adults and people with disabilities.

COA has more than 300 employees, more than 100 contracted providers, and an annual budget of over \$77 million.

*Our mission: Enhance lives by assisting people to remain independent through a range of quality services.*

#### **Position Description** (Full job description available upon request):

The Care Manager is responsible for providing comprehensive care management services to Humana Medicare plan members suffering from addiction to alcohol or other drugs (AOD). The care manager provides proactive outreach, ongoing care management, crisis event intervention and referral to treatment, and support in recovery care management services.

#### **Essential Job Functions and Responsibilities:**

- Provide comprehensive case management services for members with addiction and substance use disorders.
- Conduct assessments, engage the member with their own self-care, assist with development of an action plan, provide interventions, and refer to substance use treatment and other community based supports.
- Conducts initial telephonic outreach to assess emergent needs, gather demographic information and introduce the Positive Choices program.
- Conducts Initial Home Visit with the member and administers the ANSA assessment.
- Performs additional evidenced based assessments and interventions as indicated. These include the AWARE, PHQ -2, PHQ -9 and the SBIRT.
- Develops a community based crisis plan with the member and educates them around potential triggers for a crisis. Engages them with problem solving to determine their supports/strengths.
- Responds to Significant Event alerts regarding a member's hospitalization or ED visit according to guidelines established. Conducts an in person visit in facility or at home and reviews conditions precipitating event, coordinates referral to substance use treatment, and refers to additional community supports as appropriate. Empowers member to follow up with medical appointments and adhere to medical plan of care.
- Coordinates referrals to substance use treatment providers for inpatient detox, intensive out-patient treatment, out-patient treatment, inpatient rehab facilities and community based recovery and support groups as appropriate.

**Qualification Requirements:**

- Bachelor's degree in social work, counseling, psychology, nursing, or similar field
- Minimum of 3 years post degree experience working with individuals with substance use, addiction, and behavioral health conditions.
- **Chemical Dependency Certification - COA will fund obtaining this certification if an employee does not currently have it.**
- Skilled in Motivational Interviewing techniques
- A good working knowledge and understanding of issues related to the mental and behavioral health population.
- Knowledge of the individual, family, social and the individuals needs in order to engage in positive choices with addiction...
- Tolerant, empathetic, good interviewing capability.
- Knowledge of community resources within Southwestern Ohio.
- A valid driver's license and reliable transportation for travel within Ohio counties.
- Proficient computer skills including the Windows operating systems, MS Word, MS Excel, data entry and the ability to learn new software applications as needed.
- Ability to travel within the state of Ohio for training.

**Pay:** Minimum pay \$19.50 per hour (offered pay based upon education and experience)

Please apply through our website

[www.help4seniors.org](http://www.help4seniors.org)