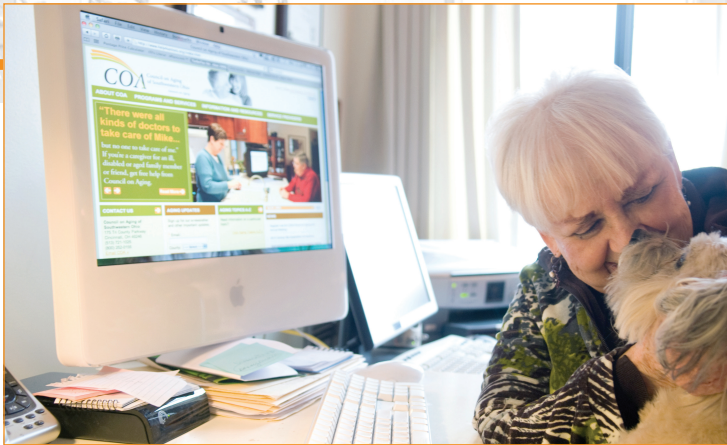




# Aging and Disability Resource Connections:

*Your guide to our call center and website*



"I just wanted to thank you for the assistance we were able to find on your website. The tools offered for comparing facilities made it much easier to collate information for my mom! Keep up the good work!"

**Linda, Hamilton County**

**At Council on Aging (COA), we respond to more than 45,000 inquiries each year from people looking for information and resources for seniors, people with disabilities and their caregivers. By phone or online, Council on Aging is a one-stop resource for answers on aging and independence.**

## Two Ways to Connect

### 1. Call us: (800) 252-0155

Monday - Friday: 7am - 6pm

(513) 721-1025 main | (800) 252-0155 toll free | (513) 651-0691 TTY

When you have questions about aging, disability or long-term care services, Council on Aging has the answers. Staff in our Department of Aging and Disability Resource Connections (our Call Center) are certified information and referral specialists. This means they are trained and ready to answer your questions, share information about options, and connect you to the community resources and services that can best meet your unique needs.

### 2. Visit our website: [www.help4seniors.org](http://www.help4seniors.org)

Everything you ever wanted to know about Council on Aging, at your fingertips, 24/7. Important features include an online referral form, general contact form, and an extensive resource directory filled with information and local community resources.

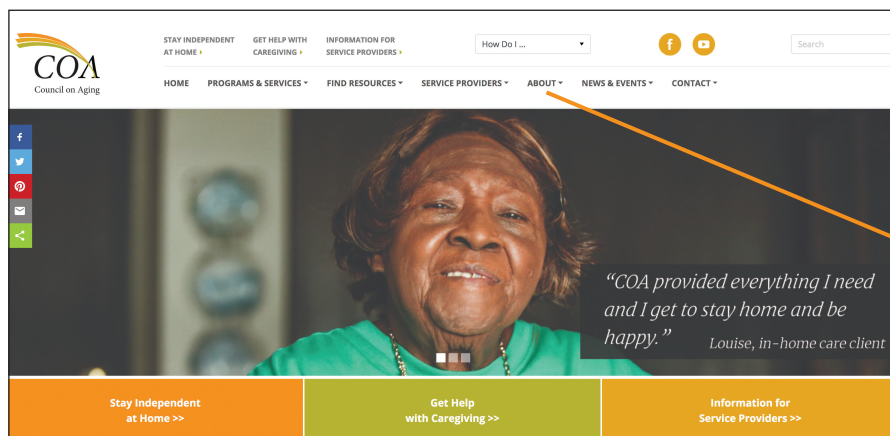
- Learn about our affordable programs and services, including in-home care, assisted living, transitional care and more.
- Start planning for your long-term care needs.
- Search our housing database to compare and create a customized list of housing options.
- Find transportation, senior centers, educational or exercise programs.
- Stay abreast of news and events: sign up for our e-newsletter; connect on social media.

*Turn over for more information about our website*

# Navigating Council on Aging's website

**It's easy to find the information you need when visiting our website!**

Simply click on one of the menu options to open its "mega menu," which lists every page within that section of the website.



## Mega Menu

SERVICE PROVIDERS ▾	ABOUT ▲	NEWS & EVENTS ▾
OVERVIEW	ADVOCACY	
SENIOR LEADERSHIP TEAM	FUNDING	
Board & Advisory Councils	Tax Levies	
CAREERS	HOW TO HELP	
Open Positions	Donate	

*Don't know a program or service name?* Select a colored box below the top image or a link at the top of the page that best describes who the information is for: Someone who needs help to **Stay Independent at Home**, someone who wants to **Get Help with Caregiving**, or someone who needs **Information for Service Providers**. Or, **search by keyword** in the search box.

**Programs & Services** – Information about all of our programs and services, from home and community-based programs to health and wellness workshops.

**Find Resources** – A searchable, browsable library of information and local resources related to aging and staying independent – everything from Medicare and legal and insurance resources to local housing options and disability resources. Create, and then save or print, custom resource lists, or download the entire directory.

**Service Providers** – If you already are, or are interested in becoming a COA service provider, this section contains all the information you need to know.

**About** – All about COA: Our history, leadership, jobs, funding and ways to help are in this section.

**News & Events** – What's happening with COA? Find out here by reading our news and newsletters, and checking out our events calendar and lists of public meetings.

**Contact** – If you need to reach us in person, by phone, or electronically, you'll find all of our contact information in this section. You also may make a referral for services, ask a question through a contact form and request a speaker.

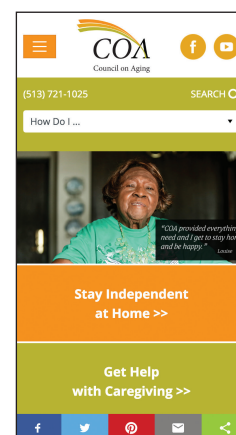
*Follow us on social media for relevant news, information and tips, and stories that drive home the value of our services.*



facebook.com/help4seniors



youtube.com/help4seniors



**On the go?**  
*Our full website and all its features are available via your mobile phone or tablet.*

## About Council on Aging

Council on Aging is a state-designated Area Agency on Aging, serving a 21-county region. **Our mission:** Enhance people's lives by assisting them to remain independent at home through a range of quality services.

**Contact Us: (513) 721-1025 | (800) 252-0155 | [www.help4seniors.org](http://www.help4seniors.org)**



06/22/2018