

West Chester Senior Van Service

9113 Cincinnati-Dayton Rd.
West Chester OH 45069

Area(s) Served:
Butler County

<http://www.westchesteroh.org/residents/volunteer-opportunities>
ptiffany@westchesteroh.org
Phone: (513) 777-5900
Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

West Chester's Senior Van Service is operated solely by volunteers. The Senior Van Service provides citizens of West Chester with transportation services to doctor's appointments, the grocery store, and other appointments. There are two passenger vans available, one of which is handicapped equipped. This is a joint venture between West Chester Township and Partners in Prime. The service guidelines are as follows:

ELIGIBILITY

Anyone older than 60 years of age or handicapped adults younger than 60 if confined to a wheelchair are eligible. Individuals who are legally blind also qualify for this service.

SAFETY

For your own safety, seat belts must be worn at all times. Belts must be secured before the van driver can operate the van.

APPOINTMENTS

Please make appointments as early as possible by calling 513-759-7208. No appointment will be taken after 1:00 pm on any given day. This is to allow time to return home those picked up. Appointments are prioritized in the following order: medical, nutritional, financial, social & recreational.

Please be ready 15 minutes before scheduled pick-up time. If an appointment needs to be cancelled, please call the office as soon as possible. If the van service has to cancel an appointment because a van is out of service, or hazardous weather conditions, etc. we will notify you as soon as possible. (When Lakota Schools are closed for bad weather, so is our van service.)

NO ANIMALS WILL BE TRANSPORTED BY THIS SERVICE

Exceptions to this are seeing eye dog with harness or one-way transportation of a newly purchased pet.

WHEELCHAIR NOTES

The driver is responsible for handling all wheelchair clients. The van service has the right to refuse transport of a wheelchair if: there are too many steps, if walkways or steps are snow or ice covered, or if client is too large or in any condition the driver feels is unsafe to transport.

Please allow extra time following the appointment for the driver to return to pick you up. The driver will be as prompt as possible, but there is always the possibility of traffic congestion. Please be patient and know that every volunteer working for this van service is doing their best to accommodate you.

24-hour Information: 513-777-5900

