

## Ohio State Medical Board (OSMB)

30 East Broad St.  
Columbus OH 43215

<http://www.med.ohio.gov>

**Phone:** 614-466-3934

**Phone Extension:** N/A

**Area(s) Served:**

Statewide

**Contracted Provider:** Not Applicable

**Description:**

The Ohio State Medical Board is the state agency that administers Ohio's regulatory laws for medical doctors (MDs), doctors of osteopathic medicine (DOS), doctors of podiatric medicine (DPMs), physician assistants (PAs), massage therapists (MTs), cosmetic therapists (CTs), anesthesiology assistants (AAs) and acupuncturists.

Each year, the OSMB receives over 4,000 complaints. Many times, the complaints turn out to be simple misunderstandings between the health care provider and the patient or the patient's family that can be resolved without the intervention of the OSMB or other agency. You can help yourself be a smart healthcare consumer by considering the following suggestions:

- Discuss your concerns with your healthcare provider
- Ask about the practitioner's fee when scheduling an appointment
- Understand your insurance policy
- Check with your insurance carrier to be sure that your physician is an approved provider for the insurance plan

You may file a complaint by mail or by telephone. The OSMB will answer any questions you may have about whether the board can handle your complaint. If the OSMB cannot handle your complaint, you may be referred to another agency.