



## Cincinnati/ Hamilton County Continuum of Care for the Homeless, Inc

2368 Victory Parkway  
Cincinnati OH 45206

<http://www.cincinnatioc.org>

info@end-homelessness.org

**Phone:** 513-263-2780

**Phone Extension:** N/A

### **Area(s) Served:**

Butler County,  
Warren County,  
Clermont County,  
Clinton County,  
Hamilton County

**Contracted Provider:** Not Applicable

### **Description:**

The Cincinnati/Hamilton County Continuum of Care for the Homeless, Inc. operates the **Central Access Point (CAP)** program. CAP is a telephone service that serves as the intake point for several important local programs.

CAP:

- handles the placement of homeless families into the Cincinnati Family Emergency Shelters (Bethany House, the Interfaith Hospitality Network, Salvation Army, Mercy Franciscan-St. Johns).
- screens callers for domestic violence and, if appropriate, transfers such calls to the YWCA Domestic Violence Hotline for possible placement into protective shelter.
- handles intake services for the Mt. Airy Shelter, a 65 bed shelter for single men which is operated by Talbert House.
- handles screening & referral into the Salvation Army Family Homelessness Prevention Program.
- handles screening and referral of households in need of homelessness prevention services which are funded through the American Recovery and Reinvestment Act (ARRA).
- takes calls related to family emergency shelters and homelessness prevention from **10am-8pm Monday through Friday, and from 10am-2pm on Saturday and Sunday.**