



## Ohio Department of Aging

246 N. High St.  
Columbus OH 43215

<http://www.aging.ohio.gov>

**Phone:** 1-866-243-5678

**Phone Extension:** N/A

**Area(s) Served:**

Statewide

**Contracted Provider:** Not Applicable

**Description:**

*Golden Buckeye Card, Ohio Long-term Care Consumer Guide, and Ombudsman*

## Ombudsman

Ohio's Office of the State Long-term Care Ombudsman advocates for people receiving home care, assisted living and nursing home care. Paid and volunteer staff work to resolve complaints about services, help people select a provider and offer information about benefits and consumer rights.

Ombudsmen do not policy nursing homes and home health agencies. Instead, they work with providers, residents, their families and other representatives to resolve problems and concerns. Ombudsmen advocate a person-centered approach to meeting the needs and honoring the preferences of their clients. Ombudsmen link residents with services or agencies, offer advice on selecting long-term care providers, inform consumers about their rights and provide information and assistance with benefits and insurance.

## Ohio Long-term Care Consumer Guide

The Long-Term Care Consumer Guide provides information about nursing homes and assisted living facilities to help consumers, family members and professionals search for the appropriate facility to meet an individual's needs. If you have determined that you need to move to a nursing or assisted living facility, you can start to compare facilities by using the [Ohio Long-Term Care Consumer Guide](#).

*For personalized assistance with long-term care options, please contact the long-term care ombudsman program at 1-800-282-1206.*

## The Golden Buckeye Card

[Golden Buckeye](#) is a discount card available for residents of Ohio, age 60 years and older and adults 18-59 with permanent and total disabilities. The program offers discounts on meals, entertainment, merchandise, and services at participating businesses throughout the state. Look for businesses that display a "Golden Buckeye Honored Here" window decal. There are nearly 20,000 participating merchants statewide.

Seniors who have an Ohio driver's license, an Ohio ID card or are registered to vote will automatically be sent a card in the mail when they reach age 60. The packet will have information on how to use the Golden Buckeye Card. If you do not receive the Golden Buckeye Card when you become eligible, you can pick up a Golden Buckeye application at a local senior center or your local branch library.