

Ohio Relay Service (ORS)

180 E. Broad St
Columbus OH 43215

Area(s) Served:

Statewide

<http://www.puco.ohio.gov/puco/consumer/information.cfm?id=4070>

Phone: (800) 686-7826

Phone Extension: N/A

Contracted Provider: Not Applicable

Description:

What is the Ohio Relay Service?

The Ohio Relay Service (ORS) provides full telephone accessibility to people who are deaf, deaf-blind, hard-of-hearing or speech-disabled. Specially trained Communication Assistants (CA's) process relay calls and stay on the line to relay conversations electronically, over a Text Telephone (TTY) or, in some cases, verbally to hearing parties.

ORS is available 24 hours a day, 365 days a year, with no restrictions on the number of calls placed or on their length. This valuable communications tool gives all individuals who are deaf, deaf-blind, hard-of-hearing or speech-disabled the opportunity to make personal and business calls just like any other telephone user. Both TTY and voice users may initiate calls through ORS.