

Home Energy Assistance Program (HEAP)

77 South High Street
Columbus OH 43215

http://development.ohio.gov/is/is_heap.htm

Phone: 800.282.0880

Phone Extension: N/A

Area(s) Served:

Butler County,
Greene County,
Warren County,
Clermont County,
Montgomery County,
Statewide,
Clinton County,
Hamilton County

Contracted Provider: Not Applicable

Description:

Home Energy Assistance Program (HEAP)

The Home Energy Assistance Program (HEAP) is a federally funded program administered by the Ohio Development Services Agency's Office of Community Assistance (OCA). It is designed to help eligible low-income Ohioans meet the high costs of home heating. If you are eligible for assistance, the amount of your one-time HEAP benefit will depend on federal funding levels, how many people live with you, total household income, and the primary fuel you use to heat your home. In most cases, the one-time benefit will be a credit applied to your energy bill by your utility company (or fuel vendor). HEAP is available from November through March, or until funds are depleted. The Summer Cooling Crisis Program begins July 1. **For a HEAP application, call Council on Aging, 513-721-1025.**

Emergency Heap (EHEAP)

This program provides assistance to households which have had their utilities disconnected, face the threat of disconnect, or have 10 or fewer days supply of bulk fuel. It allows a one-time payment of up to \$200 per heating season to restore or retain home heating services.

Percentage of Income Payment Plan (PIPP) Plus

PIPP Plus is an extended payment arrangement that requires regulated gas and electric companies to accept payments based on a percentage of the household income for customers whose monthly countable income is at or below 150 percent of the current federal poverty guidelines. Under PIPP Plus, if you heat with gas, you pay 6 percent of your monthly household income to your gas company and 6 percent to your electric company. If you heat with electricity, you pay 10 percent of your monthly household income. The Community Action Agency or utility company will inform you of your PIPP Plus installment. Once you are enrolled in the program, you must pay your installment every month in full and on time.

Visit the [Ohio Department of Development Web site](#) for more information about these programs.