

Federal Communications Commission (FCC)

445 12th Street SW
Washington D.C. 20554

<http://www.fcc.gov/cgb/dro>

Phone: 1-888-225-5322

Phone Extension: N/A

Area(s) Served:

Nationwide

Contracted Provider: Not Applicable

Description:

Title IV of Americans with Disabilities Act addresses telephone and television access for people with hearing and speech disabilities. It requires common carriers (telephone companies) to establish interstate and intrastate telecommunications relay services (TRS) 24 hours a day, 7 days a week. TRS enables callers with hearing and speech disabilities who use text telephones (TTY or TDD), and callers who use voice telephones, to communicate with each other through a third party communications assistant. The Federal Communications Commission (FCC) has set minimum standards for TRS services.