

Ohio Department of Health

246 North High Street
Columbus OH 43215

Area(s) Served:

Statewide

<http://www.odh.ohio.gov/odhPrograms/dspc/complnt/complnt1.aspx>

HCComplaints@odh.ohio.gov

Phone: (614) 466-3543

Phone Extension: N/A

Contracted Provider:

Description:

Complaints - Health Care Facilities and Nursing Homes

The Ohio Department of Health (ODH), Division of Quality Assurance, Complaint Unit maintains a centralized contact point and a coordinated information source regarding allegations submitted to the Complaint Unit involving all Medicare/Medicaid providers/suppliers under the jurisdiction of the Centers for Medicare and Medicaid Services, federal laws and state-licensed facilities under the jurisdiction of Ohio state laws.

Includes:

- Nursing homes, skilled nursing and nursing facilities.
- Hospitals.
- Residential homes, adult group homes, home for the aging, intermediate care facilities for persons with intellectual disabilities, unlicensed homes, county homes, rest homes.
- Home health agencies, hospice agencies, renal dialysis centers, in-patient rehabilitation centers, ambulatory surgical centers, birthing centers, rural health clinics, free-standing radiation therapy centers, mobile diagnostic imaging centers, X-rays.
- Solid organ transplant services, bone marrow/stem cell transplantation services.
- Adult and pediatric cardiac catheterization services, adult pediatric open heart surgery services and pediatric intensive care services, obstetrics/newborn units.
- Clinical laboratories, and plasmapheresis centers.
- Any other federally certified or ODH-licensed health care service or treatment provider.