

How to Click List: meijer

1. Accessing Meijer

- a. You can start your shopping experience by accessing Meijer by the web or an app.
 - i. Web: https://www.meijer.com/

2. Signing in

- a. If you already have a Meijer ID or Meijer Card and have never accessed Meijer online.
 - i. Click on the blue person icon along the top of your screen.
 - ii. Select "Create Your Account".
 - iii. Then fill in the necessary information.
 - iv. Once you click "Create Account" All of your points and account feature through your card will sync with the online account.
- b. If you have accessed Meijer online.
 - i. Click on the blue person icon along the top of your screen.
 - ii. Select "Sign in"
 - iii. Enter your credentials.
- c. If you have never accessed Meijer online or do not have a Meijer ID or Meijer Card.
 - i. Click on the blue person icon along the top of your screen.
 - ii. Select "Create Your Account".
 - iii. Then fill in the necessary information.
 - iv. Once you click "Create Account", you will be signed up for a Meijer alternate ID/Card and can use the number you signed up with in the store.

3. Getting set up

- a. Your Shopping Options
 - i. You have 3 options:
 - 1. Pickup
 - a. This allows you to do all your shopping online and then physically go to the store to pick up your groceries.
 - b. The store will pack your groceries.
 - c. You can reserve a time to pick up your groceries ahead of time. Slots are only set every 2 days.
 - d. You can get your groceries same day, in as soon as one hour.
 - e. No cash payment.
 - f. You pay an additional fee with this option called "Pay per Order". The charge is \$4.95.

2. Delivery

- a. You can shop online and have your groceries delivered to you.
- b. You pay an additional fee with this option called "Pay per Order". The charge is \$9.95.
- c. No cash payment.
- d. You can get your groceries same day, in as soon as one hour.

3. In Store

- a. You are traditionally going to the store, but you can make your grocery list and clip your coupons online.
- b. Setting your Store Preference
 - i. You can change your store of preference by either clicking on the "Store Nearest to You" on the top right corner of the screen or waiting to the end of your shopping experience.
 - ii. Enter your address, city, or zip code <u>or</u> share your location with the browser you are using, then hit search.



iii. You will get a list of Meijer stores in your area; select the store you want from that list.

4. General Navigation

- a. Shop Departments
 - i. This menu can guide you to whatever is on your list of things to get from the grocery store.
- b. Search
 - i. This function is universally at the top of the online resource you can access. Use it to search for the item you are looking for from your grocery list.
- c. Your List
 - i. Next to the blue person icon, there is a pen and list icon named "Your List".
 - ii. "Your List" is where you can store your grocery list and track your favorite item in the store.
 - iii. This option is also in the meijer app, which is primarily built to support your in store experience.
- 5. Informing your Shopping Experience
 - a. Weekly Ads
 - i. Your regular weekly ad paper is in the website as and eBook. This allows you to check out the deals your store is running.
 - b. Coupons
 - i. Store coupons are in the website. You can clip these Digital Coupons by tapping or clicking "Clip" on the coupon(s) you want.
 - ii. Coupons you clip in the app can be used in the store through your alternate Id/Meijer Card
- 6. Shop
 - a. To add things to your cart, click/tap "Add to Cart". You can add multiple items by clicking/tapping the plus or minus buttons that appear after you add to your cart.
 - b. At any point you can see what's in your cart and add or subtract the quantity of your items.
 - c. If something in your cart is out and you want it fulfilled, allow substitutions. If you must have the item you selected, do not allow substitution.
- 7. Pay
 - a. Check your Cart
 - i. Once everything is in your cart, and you are ready to go, click "Check Out Pick Up Items". You can always go back to shop before finalizing your purchase.
 - b. Schedule
 - i. Set your Time and date for delivery if you haven't already. If no times are available, try again later or select another option.
 - c. Pay
- i. Set up your Credit/Debit Card to start your payment.
- ii. You will be prompted to Review and confirm payment.
- d. Complete
 - i. For Pickup: Go to the store at the specified time. Park in the Pickup parking spot, and a Meijer employee will assist.
 - ii. For Ship or Delivery: stay home, your groceries are coming. Meijer will notify you of changes.
- 8. FAOs & Tools
 - a. More Information: https://www.meijer.com/services/more-ways-to-meijer.html
 - b. For more Instructions: https://www.meijer.com/services/more-ways-to-meijer/pickup.html
 - c. Frequently Asked Questions: https://help.meijer.com/s/